





National Report Autumn 2017 (July, August and September 2017) Surveyed in October 2017

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Transforming Productivity

Where would manufacturers most like to see improvement by the year 2020?



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Introduction



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Managing Director

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Delivering SWMAS

Welcome to the latest Manufacturing Barometer report disclosing the results, views and opinions of manufacturing SME's across the UK.

Around 280 senior decision makers in manufacturing SMEs have once again shared their views on business performance and forecasts for the future.

Note too, this quarter's special focus looking at UK manufacturers' plans to address productivity. We asked manufacturers about their own thoughts on where and how in their business they want to improve productivity and also how they plan to do this – the results will surprise some readers.

The Core Trends

61% of respondents reported an increase in sales in the previous 6 months reflecting a continued picture of growth being achieved in the sector. 59% believe they will grow sales in the next 6 months, reflecting the ongoing confidence in spite of uncertain market conditions.

However, just 43% say they are planning to invest in new equipment and only 40% are planning to recruit to meet future needs, the lowest recruitment figures the Manufacturing Barometer has seen since 2013 Quarter 2. This raises questions around how businesses will manage growth and has clear implications on the need to increase productivity to meet the predicted increase in sales.

Continued Overleaf...







Special Focus: Productivity

This is a pivotal time for the UK to focus on what 'productivity' actually means to manufacturers. It has very much become headline news over the past months with government and industry talking about a need to solve the "Productivity Puzzle". Last quarter's Barometer, clearly outlining business concerns about the impact of Brexit and availability of people, also showed that the importance of efficiency and the ability to be more productive is more crucial than ever.

Thus the Barometer explored two important questions: 'where' and 'how' these improvements in productivity should be made.

When asked *where* in their business manufacturers would like to make improvements, they are saying reducing the cost of operations, supply chain and back office are distinct priorities.

The game changer could be in *how* manufacturers believe they should improve productivity. Businesses say that they intend to prioritise making their existing people and processes more productive ahead of investing in new production facilities or through automation and robotics. This is somewhat out of step with the developing industrial strategy, which sees robotics and automation as much more central to solving the productivity puzzle.

Conclusions

The Autumn 2017 Manufacturing Barometer has left no doubt that manufacturers recognise the need to improve productivity within their businesses and that optimising existing processes and improving existing employee effectiveness is a priority.

Read on for more about the Manufacturing Barometer results...





Business Aspirations & Productivity

"The big question about productivity is how it is being measured. Everyone uses different terms – such as turnover, profit or GVA. The government may be measuring differently to manufacturers. This is important, because the worst killers in our manufacturing figures are the indirect costs, such as HR, pensions and health & safety administration. Vital as they are, these all require people in post and therefore take money off the bottom line. So it's important to be clear if these are taken into account.

"We need to keep a motivated workforce, and be open to developing skills and empowering the people that work for us, so they can continually make decisions that improve efficiency. Exelin have helped us to do this by providing insight and assistance to understand and eliminate waste and through inspiring our people. Yes, automation is key for us, but the more immediate priority focus should be our people. It's a quicker win. Unless we have people who are capable of making observations and taking any subsequent decisions, we lose the capacity to be productive."

Karen Friendship, Managing Director, Aldermans Engineering metalwork solutions

"Increase the skill level and productivity along with leadership training to take team leaders to the next level. Develop own product to be 30% of turnover in two years and move up the supply chain with use of higher value engineering."

Groveley Precision Engineering Limited
Design and manufacture for safety critical equipment

Business Aspirations

"To increase productivity and achieve 25% more sales."

Crocodile Packaging Ltd

"We seek to export more; immediately we are developing business in Brazil and China."

Micromix Plant Health

"In our 36 year history we have expanded and progressed, slowly but solidly, enabling our staff to grow with the business."

Somerlap Forest Products Ltd

"Increase the skill level and productivity along with leadership training to take team leaders to the next level. Develop own product to be 30% of turnover in two years and move up the supply chain with use of higher value engineering."

Groveley Precision Engineering Limited

"We are investing in learning by setting up an academy." **Delta Balustrades**

"Market leader in bespoke and value added visual communication boards. In UK and establish a profitable export position."

Magiboards Ltd

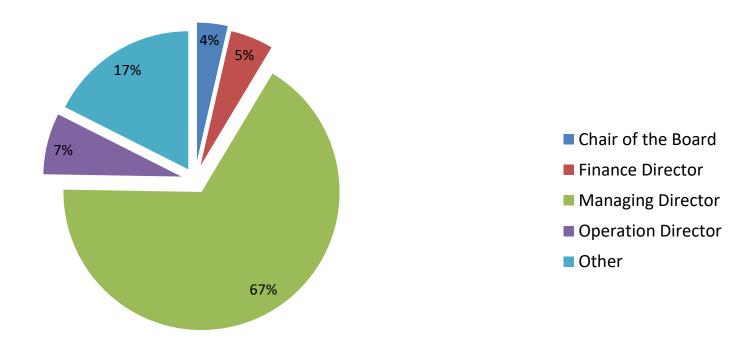
"We are looking at trying to improve business by opening a new online diamond website to target the end user (retail clients)."

The London Art Works

"To still be here and profitable this time next year. Hope the government has decided what they are going to do about the EU and get on with it."

Senios & Dickson Ltd

Survey Demographics

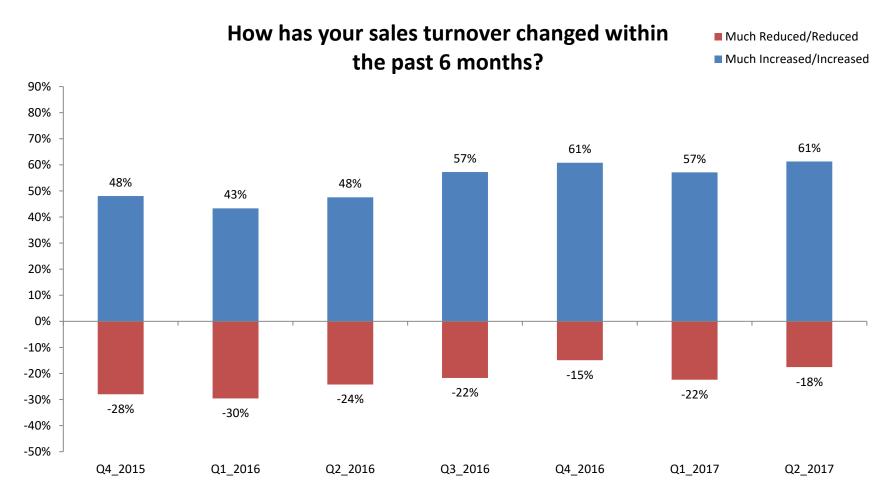


Over 67% of respondents were Managing Directors Individuals who are in the business, hands-on, running it day-to-day





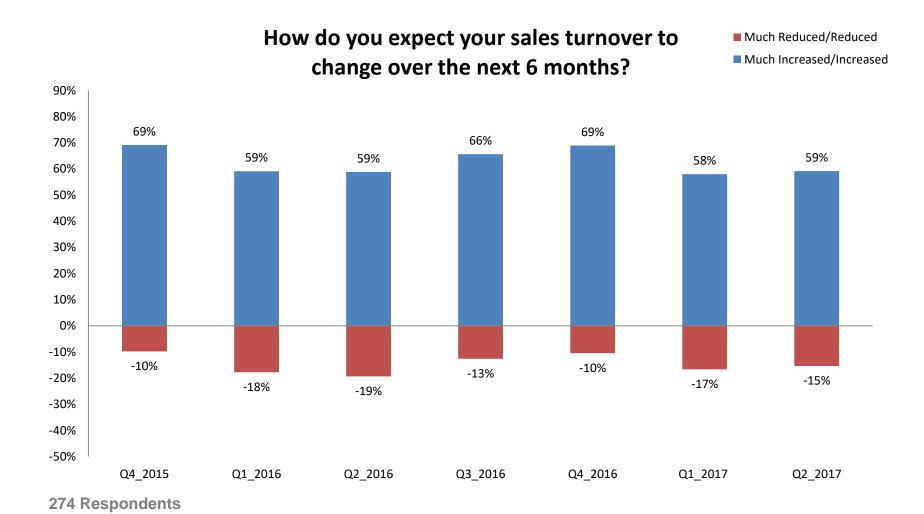
National Past Sales







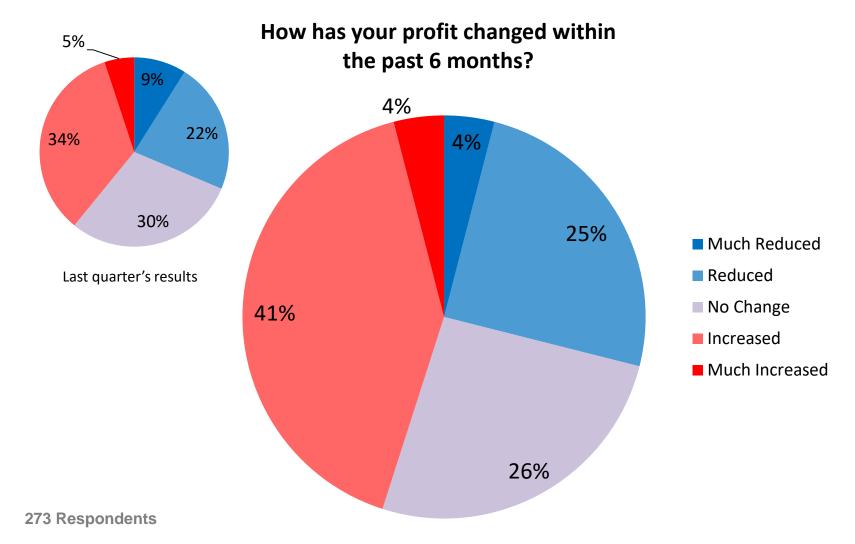
National Future Sales







National Past Profits

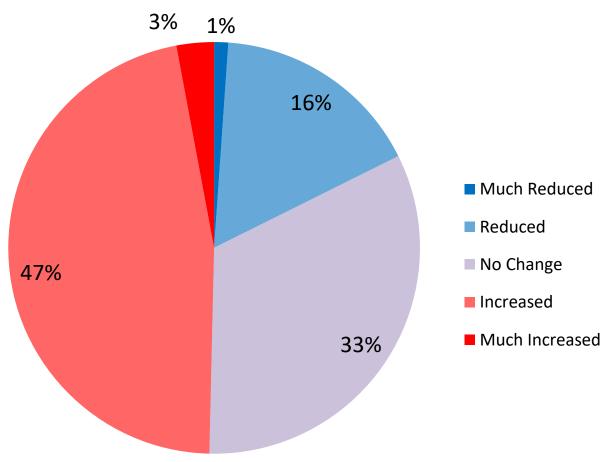






National Future Profits

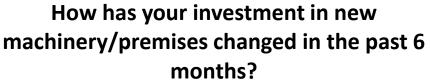
How do you expect your profit to change over the next 6 months?

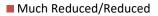




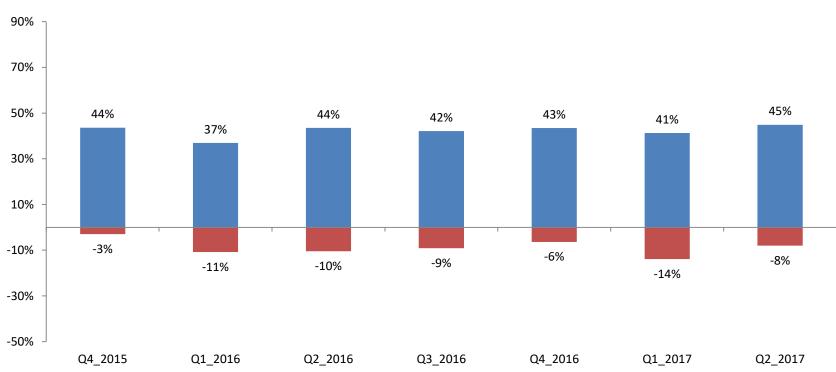


National Past Capital Investment





■ Much Increased/Increased

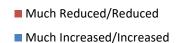


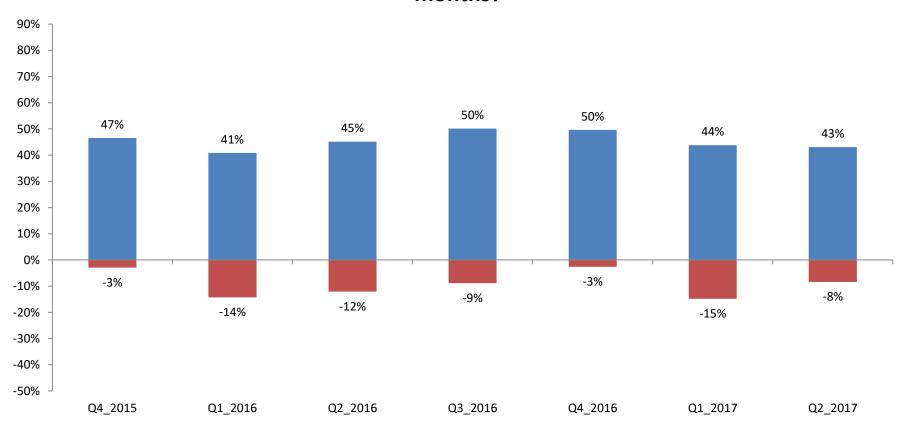




National Future Capital Investment

How do you expect your investment in new machinery/premises to change in the next 6 months?

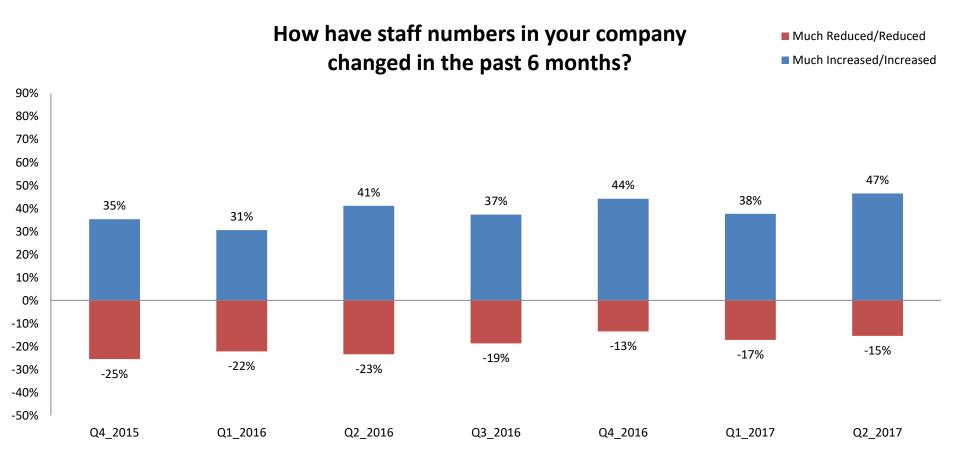








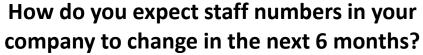
National Past Employment



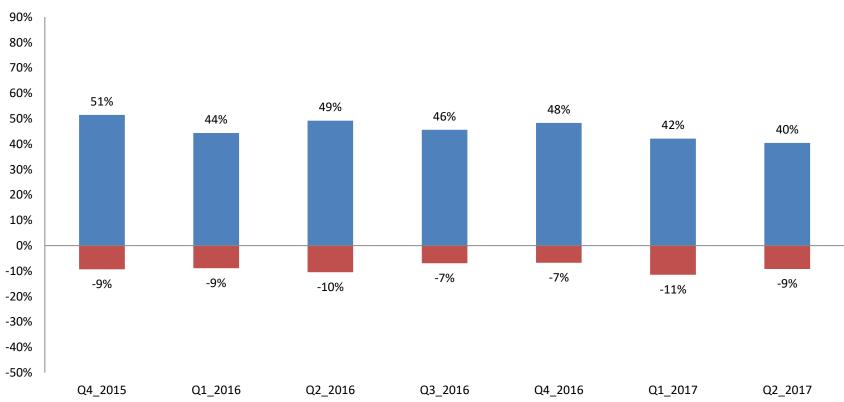




National Future Employment



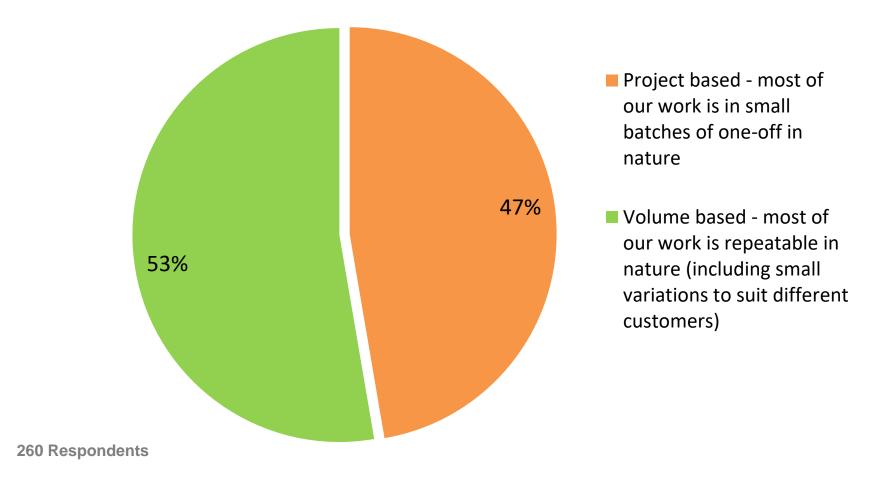
■ Much Reduced/Reduced







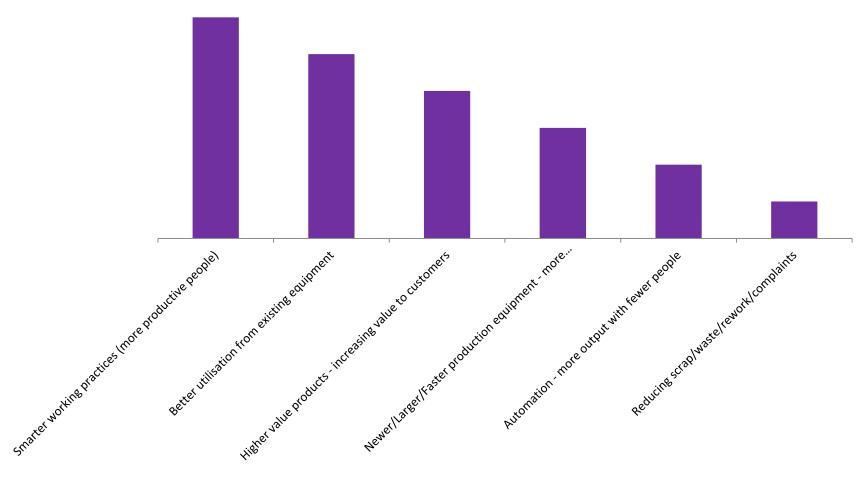
Are you a Project based or Volume based manufacturing business?







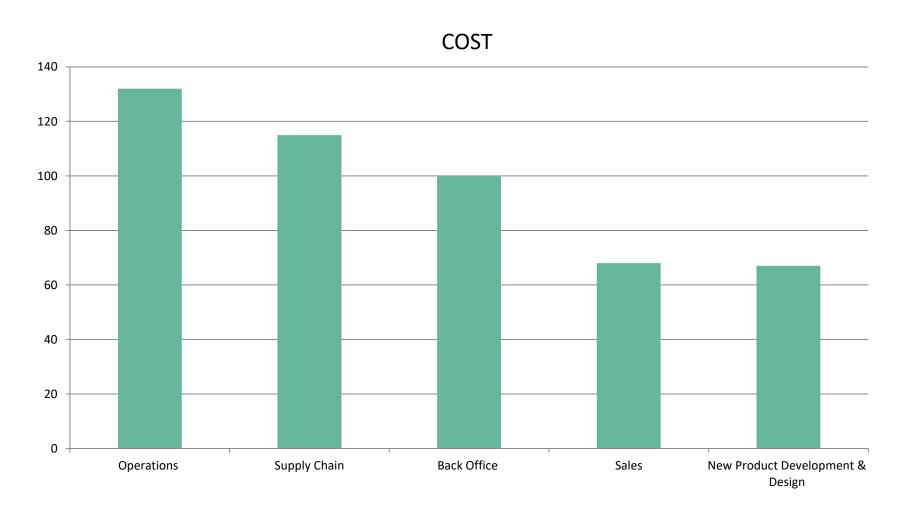
We asked respondents to rank which methods they believed would help them improve productivity the most







We asked respondents to rank where in their business would they most like improve cost?

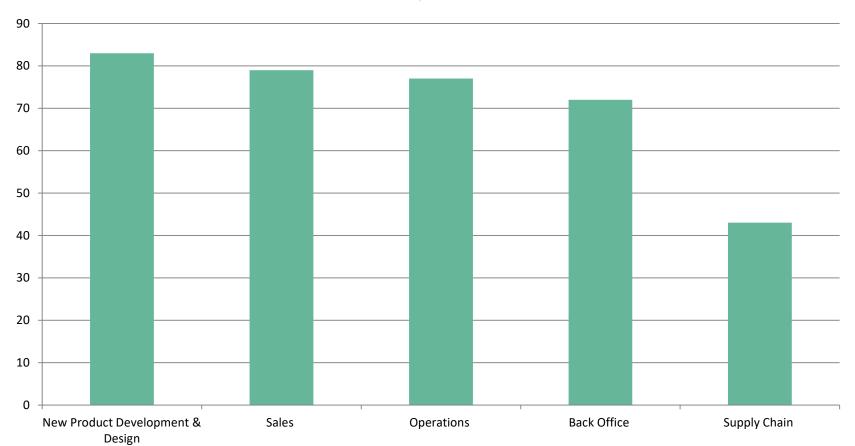






We asked respondents to rank where in their business would they most like improve quality?

QUALITY







We asked respondents to rank where in their business would they most like improve delivery/lead time?









Comments on Productivity

Approx. 21% of respondents reference '**people**'. Key factors include:

- Ability to secure skilled and quality staff
- Employee engagement and development

Access to, and need for, more relevant **investment** & other funding streams referenced by 10% of respondents.

3 of the 7 who mentioned **automation** said their processes make it difficult to automate.

The need for more or better utilisation of space or equipment was referenced by all those identifying **capacity** as crucial to improving Productivity.





About the Manufacturing Barometer

The Manufacturing Barometer is a quarterly survey that charts the experiences of UK SME manufacturers. It is the largest survey of its kind and has informed both government industrial strategy and the national debate on manufacturing.

Run by <u>SWMAS</u>, part of the <u>Exelin Group</u>, since 2009 in the South West of England and recently partnering with <u>Economic Growth Solutions</u>, the Manufacturing Barometer records trends in employment, turnover and investment. Each quarter, a 'special focus' explores an issue in greater depth. In the past this has included issues such as productivity, overseas production and energy efficiency.

Companies are able to use this quarterly Manufacturing Barometer to compare themselves against other firms within their sector or region.

The Exelin Group are experts in productivity and growth. If you would you like one of our team to undertake a diagnostic review, helping identify opportunities in your business, or for more information on this report, please contact:

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